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**ISUZU AFTERSALES SERVICE BOOST WITH NEW PARTS PRODUCT MANAGER**

Isuzu Australia Limited (IAL) is pleased to announce the appointment of Stephen Chalmers to the new role of Parts Product Manager within the Parts Department, with the goal of expanding Isuzu’s aftersales parts offering across its expansive dealer footprint.

With over 33 years’ experience working in senior sales and aftersales roles at well-known truck brands, Mr Chalmers is no stranger to the world of aftersales support.

He brings to the role as Isuzu’s Parts Product Manager well-honed skills in team management, business strategy and new product introduction.

“I have always enjoyed the truck and transport industry, and working closely with people,” Mr Chalmers said.

“This role gives me the ability to pursue both these interests. Working with dealers, analysing business opportunities and most of all, coming up with solutions to increase customer satisfaction—these are all aspects of the job I’m passionate about.”

Prior to his appointment at IAL, Mr Chalmers was a National Sales Manager at a reputable transport industry manufacturer overseeing the Aftermarket parts sector.

“The opportunity to be part of the number one truck brand in Australia was too good to pass up. I look forward to establishing the next stage of my career with Isuzu Trucks,” Mr Chalmers said.

IAL National Parts Manager, John Plunkett, said the newly created management position was in capable hands, with Mr Chalmers’ track record for successfully delivering aftersales service and parts support already in evidence.

“We are absolutely delighted to have Stephen on board. His skill set and network in the parts industry are invaluable to us as we continue to grow our parts product offering.

“We believe his tenure and experience within the sector will greatly benefit the Isuzu Parts team.”

When asked of his long-term vision for the role, Mr Chalmers said, “…ultimately, the quality of the product, combined with the aftersales support provided by a dealer and brand, is what drives business.

“And this is where I can add value. My vision is to expand the current range and introduce even more parts and components under the Isuzu umbrella, giving our customers a broad range of products to provide solutions for most, if not all of their needs.”

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**For further information, please contact: For Isuzu Trucks releases and photos:**

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